## To accompany the Annual Governance Statement 2015-16

## Draft Action Plan: Actions for 2016-2017

| Performance and Risk Management  |                                    |                         |  |  |
|--|------------------------------------|-------------------------|--|--|
| <ul> <li>The Corporate Plan risk assessment needs to be taken to Management Team and then for the risks to be entered onto SPAR</li> <li>The risks from the Service Business Plans need to be entered onto SPAR</li> </ul> |                                    |                         |  |  |
| Agreed Approach  | Responsible Officer                | Target Date             |  |  |
| 1. Take the Corporate Plan risk assessment to Management Team  | Head of Communities and Governance | End June 2016           |  |  |
| 2. Review the risks in the service business plans  | Head of Communities and Governance | End June 2016           |  |  |
| 3. Enter the Corporate and service risks onto SPAR   | Head of Communities and Governance | End June 2016           |  |  |
| 4. Ensure that any risks associated with exit from the EU are fed into the risk register as and when the picture becomes clearer and take action to mitigate those risks, where appropriate                                | Management Team                    | As and when appropriate |  |  |

## **Business Planning**

Suggestions for improvement:

- Review and improve the service business plan template
- Develop a timetable for key dates throughout the year i.e. business plan preparation, training plans, budget preparation, etc

| Agreed Approach  | Responsible Officer     | Target Date   |
|--|-------------------------|---------------|
| 5. Review and improve the service business plan template | Head of Communities and | End July 2016 |
|  | Governance              |               |



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| 6. | Develop a timetable for key dates throughout the year i.e. business plan preparation, training plans, | Head of Communities and | End July 2016 |
|----|---|-------------------------|---------------|
|    | budget preparation, etc   | Governance              |               |
|    |   |                         |               |

## Suggestions for improvement:

| Deliver the actions set out in the staff survey action plan    |                            |                  |
|--|----------------------------|------------------|
| Agreed Approach  | Responsible Officer        | Target Date      |
| 7. Deliver the actions set out in the staff survey action plan | Head of HR and Development | End October 2016 |

| Constitution/Members   |                                    |                    |  |
|--|------------------------------------|--------------------|--|
| Suggestions for improvement:   |                                    |                    |  |
| Training provided for officers re the new Constitution   |                                    |                    |  |
| <ul> <li>Review and update the complaints process for complaints about Councillors</li> </ul>  |                                    |                    |  |
| Agreed Approach  | Responsible Officer                | Target Date        |  |
| 8. Following approval by Full Council communicate key changes in Constitution to Officers and<br>Members including training sessions for those officers who require a specialist knowledge | Head of Communities and Governance | End July 2016      |  |
| 9. Review and update the complaints process for complaints about Councillors and present to the Standards Committee for approval   | Head of Communities and Governance | End September 2016 |  |

